Quick Tips for Using the Central IT Services

Network Services

- **WiFi**: select “HKU”
- **LAN**: one-time network card registration
- **HKUVPN**: for accessing the campus network when students are off-campus; login with 2-factor authentication (2FA) (automatically registered after initial HKU Portal PIN is changed)

SIS

- Complete Master Registration
- Obtain course information & effectiveness
- Perform course enrollment
- Declare major, minor and specialization
- Access Gradebook

HKU Email

- **HKUPortalUID@connect.hku.hk** (you can change your Portal UID within 7 days after Master Registration)
- Powered by Google with unlimited disk space
- Under MyEmail tab of HKU Portal

Moodle

- Access online course materials
- Participate in forums and online quizzes
- Submit assignments
- Connect to Panopto to view the videos of classes

HKU Portal

Single sign-on portal for SIS, HKU email, Moodle and Libraries

Software Download

- Zoom
- MS Teams
- Office 365
- SOPHOS
- SPSS
- MathWorks
- qualtrics
Daily Useful Services

HKU Event Calendar
Students can synchronize lecture, tutorial and examination timetables with their personal calendars

Mobile Applications
- HKU App
- Courses@HKU
- HKU Shuttle Bus
- Attendance@HKU
- HKU Tutorial Sign-up
- uLock@HKU

uPrint
Print anywhere in the learning commons, libraries and faculty-based PC laboratories using the communal PCs or personal notebooks

ITS Training
- ITS Orientation
- Training courses on Moodle (Learning Management System) and Panopto (Lecture Capture System)
- High Performance Computing

Assistance
ITS Service Desk
- Self-Reporting System
- Phone: 3917-0123
- Email: ithelp@hku.hk
- Chatbot

Learning Commons
Communal PCs and/or printers are available for use at
- Chi Wah Learning Commons
- The Oval
- The Curve

Students can reserve the study rooms in the Chi Wah Learning Commons